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CIH 503

III Semester M.Com. (IBM) Degree Examination, December 2018
Choice Based Credit System (CBCS)
COMMERCE
Human Resource Management (HRM)

Time : 3 Hours

Max. Marks : 70

SECTION – A

Note : Answer **any four** questions of the following. **Each** carries **10** marks. Answer to **each** question should **not** exceeds **4** pages. **(4×10=40)**

1. Is there need for Human Resource Planning ? If yes, identify its process.
2. What is Performance Appraisal System (PAS) ? Explain its various methods.
3. Write a brief note on Total Quality Management (TQM) and emotional intelligence.
4. Differentiate between career development and executive development.
5. What are the various training methods ? Explain.
6. Differentiate between recruitment and selection and identify various sources of recruitments.
7. Explain Human Resource Culture in India.

SECTION – B

Note : Answer **any two** questions of the following. **Each** carries **15** marks. Answer to **each** question should **not** exceeds **7** pages. **(2×15=30)**

8. What is HRM ? Identify role of an HR Manager in the changing social and economic development scenario in India.
 9. What is training and development ? How to measure and evaluate training programming ?
 10. Explain the factors responsible for salary and wages. Identify methods of wage payments and incentive plans in India.
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